



## **iSafe Pro Software User Manual**

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## Table of Contents

<b>Introducing iSafe Pro .....</b>	<b>1</b>
<b>Overview .....</b>	<b>1</b>
<b>iSafe Pro System Components .....</b>	<b>2</b>
<b>Software System Requirements .....</b>	<b>2</b>
<b>Configuring Internet Explorer.....</b>	<b>3</b>
<b>Requesting a User Name and Password .....</b>	<b>4</b>
<b>Downloading the Encoder Driver .....</b>	<b>4</b>
<b>Logging In .....</b>	<b>6</b>
<b>Planning a Site.....</b>	<b>7</b>
<b>Defining a Site .....</b>	<b>7</b>
<b>Adding a Site .....</b>	<b>8</b>
<b>Adding Groups.....</b>	<b>9</b>
<b>Adding Holiday Dates and Periods.....</b>	<b>10</b>
<b>Adding Time Profiles.....</b>	<b>11</b>
<b>Adding Doors.....</b>	<b>12</b>
<b>Adding Tags.....</b>	<b>13</b>
Creating Tags .....	13
Importing Tags.....	14
<b>Configuring the Site .....</b>	<b>16</b>
<b>Running the Encoder Driver .....</b>	<b>17</b>
<b>Encoding the Tags.....</b>	<b>17</b>
<b>Configuring the Doors.....</b>	<b>18</b>
<b>Managing a Site .....</b>	<b>18</b>
<b>Editing a Site.....</b>	<b>19</b>
<b>Deleting a Site .....</b>	<b>20</b>
<b>Editing a Group.....</b>	<b>20</b>
<b>Deleting a Group .....</b>	<b>20</b>
<b>Editing a Holiday Date.....</b>	<b>21</b>
<b>Deleting a Holiday Date .....</b>	<b>21</b>
<b>Editing a Time Profile.....</b>	<b>22</b>

<b>Deleting a Time Profile.....</b>	<b>22</b>
<b>Editing a Door.....</b>	<b>22</b>
<b>Editing a Tag.....</b>	<b>23</b>
<b>Deleting a Tag.....</b>	<b>23</b>
<b>Searching for a Tag .....</b>	<b>24</b>
<b>Replacing a Lost Tag.....</b>	<b>24</b>
<b>Whose Tag is This? (Identifying the Tag Holder) .....</b>	<b>25</b>
<b>Adding Visitor Tags .....</b>	<b>26</b>
<b>Managing Visitor Tags.....</b>	<b>26</b>
Encoding Visitor Tags.....	27
Editing a Visitor Tag .....	28
Distributing and Retrieving a Visitor Tag .....	28
Deleting a Visitor Tag.....	28
<b>Backing Up the Sites .....</b>	<b>29</b>
<b>Restoring Backup of Sites.....</b>	<b>30</b>
<b>Managing iSafe Pro.....</b>	<b>31</b>
<b>Managing Software Users .....</b>	<b>31</b>
User Types .....	32
Adding Users.....	34
Deleting Users .....	35
Updating Users .....	36
<b>Managing the Events .....</b>	<b>37</b>
Retrieving and Viewing the Events.....	37
Deleting the Events from the Software .....	38
<b>Managing the Time Settings.....</b>	<b>39</b>
Setting the Door Controller’s Time.....	39
Checking the Door Controller’s Time .....	40
<b>Logging Off .....</b>	<b>41</b>

# Introducing iSafe Pro

This section introduces iSafe Pro and includes:

- ◆ [Overview](#)
- ◆ [iSafe Pro System Components](#)
- ◆ [Software System Requirements](#)
- ◆ [Configuring Internet Explorer](#)
- ◆ [Requesting a User Name and Password](#)
- ◆ [Logging In](#)
- ◆ [Planning a Site](#)

## Overview

iSafe Pro is an electronic access control solution based on 13.56MHz read/write RFID (Radio Frequency Identification) technology. The iSafe Pro solution is ideal for any site accessed by multiple users.

The solution has a solid track record and is installed and functioning in many commercial and residential buildings, public buildings, golf clubs, car parking lots, and so on.



RFID enables contactless identification of transponders within tags/cards. MIFARE supports ISO14443/A, 13.56 MHz. The technology is embodied in both tags and readers, with a typical read/write distance of 2 cm. Unlike with other RFID solutions, the short range assures high protection of data transmissions between tag and reader.

The main features of the product are:

- Off-line access control system
- Simple installation: wiring through the walls is not required
- Lost tags are easily canceled and replaced
- Tags can be limited to a specific weekly schedule
- 5000 last events can be retrieved from each controller
- Limited access Visitor tags can be created (valid for the encoding day only)

The iSafe Pro software is accessible through the web. The SSL-secured site is designed to enable you to easily define and manage your system from any computer, anywhere you have an internet connection. You can define users and user groups, doors, time schedules and access rights, and then download this information to the tags and controllers, all in a friendly, intuitive environment.

## iSafe Pro System Components

The iSafe Pro system comprises the following components:

- ◆ Software
- ◆ Encoder
- ◆ Controller
- ◆ Reader
- ◆ Control Card
- ◆ Tags/cards

## Software System Requirements

The software system requires the following:

- ◆ Internet Explorer Version 6 SP1 or later, at a resolution of 1024x768 pixels or higher.
- ◆ Internet Explorer settings must allow iSafe Pro to use the clipboard. Refer to [Configuring Internet Explorer](#).
- ◆ Encoder driver (latest version) downloaded and running. Refer to [Downloading the Encoder Driver](#) and [Running the Encoder Driver](#).

## Configuring Internet Explorer

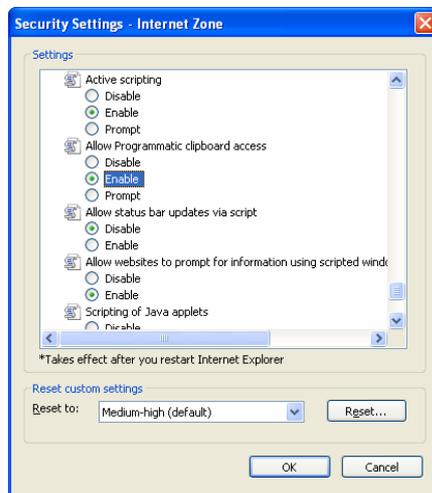
This section describes how to change the Internet Explorer 7.0 settings to allow iSafe Pro to use the clipboard.

➤ **To configure Internet Explorer:**

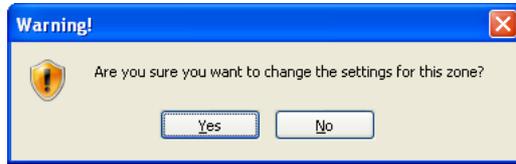
- 1 In Internet Explorer, select **Internet Options** from the **Tools** menu.
- 2 Select the **Security** tab. The following window appears.



- 3 Select **Internet** (circled in red) and click **Custom level**.
- 4 Scroll down until you see **Allow Programmatic clipboard access**, and select **Enable**, as shown below.



- 5 Click **OK**. The following window appears.



- 6 Click **Yes**.
- 7 Click **OK**.

## Requesting a User Name and Password

This section describes how to obtain a user name and password for the iSafe Pro site.

➤ **To request a user name and password:**

- 1 Contact your iSafe Pro supplier in order to get your personal user name and password.
- 2 Provide the following information: customer name, business (company) name, country, email address, telephone number, the requested user name (4-16 characters), and the requested password (5-8 characters).

## Downloading the Encoder Driver

This section describes how to download the necessary Encoder driver from the web.

➤ **To install the encoder:**

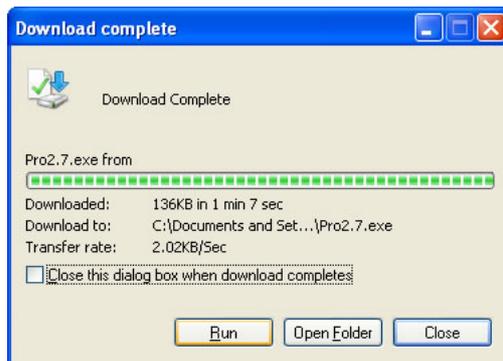
- 1 In the Internet Explorer address bar, enter <https://isafepro.com/>. The following window appears.



- 2 Click the **here** link to download the driver for the encoder.



- 3 Click **Save**.
- 4 Select the Desktop as the location and click **Save**. The file downloads and the following window appears.



# Logging In

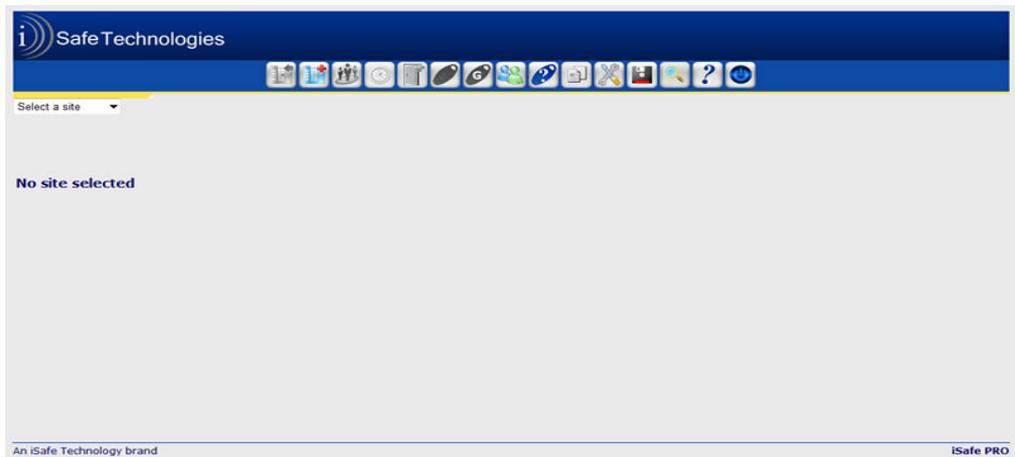
This section describes how to use Internet Explorer to log in to iSafe Pro software.

➤ **To log in:**

- 1 In the Internet Explorer address bar, enter <https://isafepro.com/>.  
The following window appears.



- 2 Select a language for the software by clicking on one of the flags (the available languages are English, French, Spanish and Czech).  
Note that the default language is English. Using the software in English does not require clicking on the flag.
- 3 In the **User name** field, enter your user name.
- 4 In the **Password** field, enter your password.
- 5 Click **Submit**. The following window appears.



## Planning a Site

Before creating a new site, make sure the following details are available regarding the system:

- ◆ List of doors
- ◆ List of users (tag holders) organized in groups based on their access rights
- ◆ Time schedules for the different user groups

Note that each person can be defined to have up to eight doors that they are always allowed to open, overriding the group's authorization for this door (**My door** option).

## Defining a Site

This section describes how to define a site and includes:

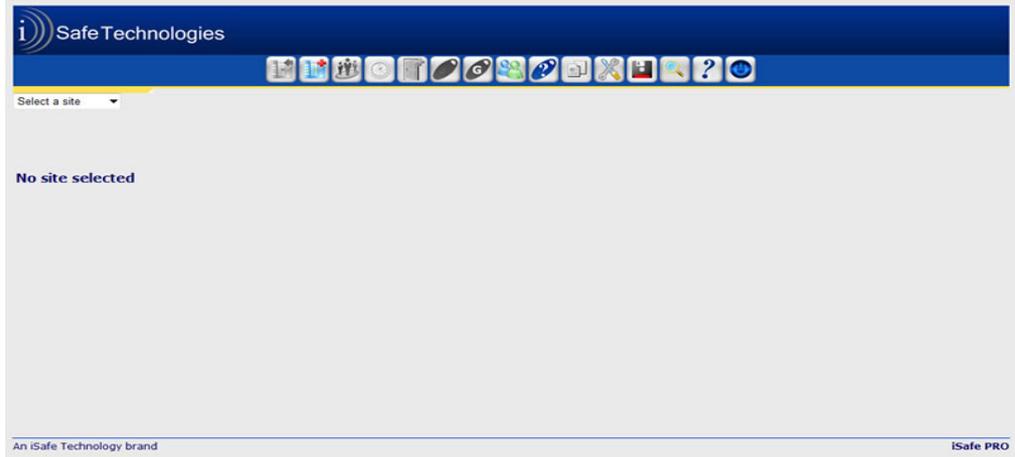
- ◆ [Adding a Site](#)
- ◆ [Adding Groups](#)
- ◆ [Adding Time Profiles](#)
- ◆ [Adding Doors](#)
- ◆ [Adding Tags](#)
  - [Creating Tags](#)
  - [Importing Tags](#)

# Adding a Site

The first step is to add a site.

➤ **Adding a site:**

- 1 Log in to iSafe Pro (refer to [Logging In](#)). The following window appears.



- 2 Click **Add Site** . The following window appears.

A screenshot of the 'Add Site' form. The form is titled 'Add Site' and contains several input fields: 'Site Name', 'Address', 'City', 'Post code', 'Country' (a dropdown menu with 'Select your Country' as the selected option), and 'GMT Offset' (two dropdown menus for hours and minutes, currently set to '-12' and '00'). Below these fields is a section for 'Daylight Saving Time' with rows for each year from 2008 to 2017. Each row contains two sets of dropdown menus for month and hour, separated by a hyphen. At the bottom of the form, there are three buttons: 'Submit', 'Delete', and 'Reset'.

- 3 Enter the following site information: **Site Name**, **Address**, **City** and **Post code**.
- 4 From the **Country** drop-down list, select your country.
- 5 From the **GMT Offset** drop-down lists, select your time zone relative to Greenwich Mean Time (GMT).  
This is important in order for the controller to be able to function at the local time.
- 6 In the **Daylight Saving Time** section, specify the daylight saving time periods for the coming years (up to 10 years).
- 7 Click **Submit**. The site is created.

## Adding Groups

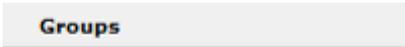
Users that have similar access rights should be set in groups. Later, each group will be assigned a [time profile](#) for each [door](#).

Once the site is created, user groups can be added to the site.

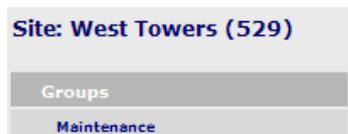
### ➤ To add a group:

- 1 Ensure that the required site is selected from the **Site** drop-down list.



- 2 Click **Add New Group**  or click **Groups** . The following window appears.

- 3 Enter the **Group Name** (up to 20 characters) and a **Description** (optional).
- 4 Click **Submit**. The group is added to the site.



- 5 Repeat for each group required in the site (up to 64 groups per site).

## Adding Holiday Dates and Periods

As part of the Time Profile, **24** dates/periods can be set as "Holidays" and have 2 time frames assigned to them.

➤ **To add a holiday date/period:**

- 6** Ensure that the required site is selected from the **Site** drop-down list.



- 7** Click on **Holidays**.

The following window appears.



- 8** Enter the **Holiday name** (up to 16 characters, optional).
- 9** Click on  to select the **Start** and **End** date of the holiday (if the holiday is only one day, the Start and End dates should be the same).
- 10** If this is a Holiday that repeats every year, mark "**Yearly recurrence**".
- 11** Click '**Add**' to save the information and add the next holiday date.

## Adding Time Profiles

A time profile is a weekly schedule that can be assigned for the user groups in the different doors.

The time profile will limit the access of the group in the specific door to the time periods and days as required by the site's manager.

Once a site is created, time profiles can be added to the site. Up to two time frames can be added per day of the week. Two time frames can be added for holiday dates.

### ➤ To add a time profile:

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Add New Time Profile**  or click **Time profiles**. The following window appears.

**Add New Time Profile**

Profile Name:

Day	Start 1	End 1	Start 2	End 2
Sunday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Monday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Tuesday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Wednesday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Thursday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Friday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Saturday	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>
Holidays	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>

authorized the holidays

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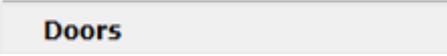
- 3 Enter the **Profile Name** (up to 20 characters).
- 4 Enter the daily times. You can enter two time periods per day. The times must be entered in the format **HH:MM**, where HH is a number between 0 and 23 (hours), and MM is a number between 0 and 59 (minutes).
- 5 If holiday dates are to be included in this time profile, mark the option "authorize the holidays".
- 6 Click **Submit**. The time profile is added to the site.
- 7 Repeat for each time profile required in the site (up to 15 custom profiles per site).

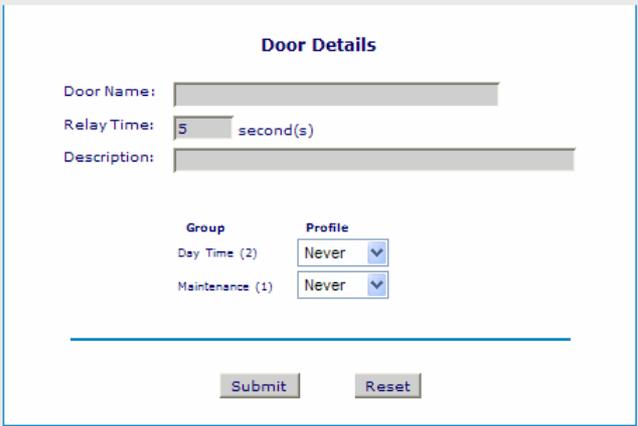
## Adding Doors

Once a site is created, including user groups and time profiles, it is necessary to add doors to the site.

➤ **To add a door:**

- 1 Ensure the required site is selected from the **Site** drop-down list.

- 2 Click **Add New Door**  or click **Doors** . The following window appears.



**Door Details**

Door Name:

Relay Time:  second(s)

Description:

Group	Profile
Day Time (2)	Never <input type="button" value="v"/>
Maintenance (1)	Never <input type="button" value="v"/>

- 3 Enter the **Door Name** (up to 20 characters).
- 4 Enter the **Relay Time** in seconds. This sets how long the door remains unlocked after a valid tag is presented to the reader.
- 5 Enter the **Description** (up to 50 characters) (optional).
- 6 Select the required **Time Profile** for each **User Group**. Options include **Never**, **Always** and the various Time Profiles you added (refer to [Adding Time Profiles](#)).
- 7 Click **Submit**. The door is added to the site.
- 8 Repeat for each door required in the site.

## Adding Tags

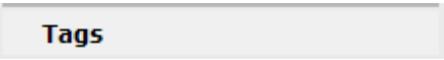
Once a site is created, including groups, time profiles and doors, it is necessary to add tags. There are two types of tags, regular and visitor tags. Regular tags can be added one by one, or by importing a group of tags from a Comma-Separated Values (CSV) file. (The template of this file is available on the site).

## Creating Tags

The "tag detail page" includes the information about the tag holder. In addition, this page includes a list of up to eight doors (out of all the doors that exist in the site) to which the user has permanent access, overriding the user's group authorization for this door (**My door** option).

### ➤ Creating a tag:

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Add New Tag**  or click **Tags** .

The following window appears:

**Tag Details**

First name:\*

Last name:\*

E-Mail:

Telephone1:

Telephone2:

General Information:

Picture: Max. size 256x256 512kB

Group:\*

Expiration:

**My Door**

1

2

3

4

5

6

7

8

\* Required field

---

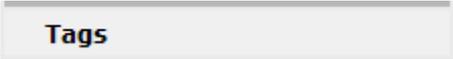
- 3 Enter the **First name** (mandatory), **Last name** (mandatory), **E-Mail**, **Telephone1**, **Telephone2**, and **General Information**.
- 4 You can associate a photo of the user to the tag: click **Browse** to select a photo. The picture format can be JPG, JIF or PNG. The size of the picture should be from 128x128 to 256x256.
- 5 From **Group**, select the group for this tag (mandatory).
- 6 Enter the Expiration Date for the tag by clicking on  and choosing the date.
- 7 From **My Door 1 to 8**, select up to eight doors that this tag will always open, overriding its group authorization (optional).
- 8 Click **Submit**. The tag is added to the site.  
The tag must be encoded before it can be used. Refer to [Encoding the Tags](#).
- 9 Repeat for each tag required in the site.

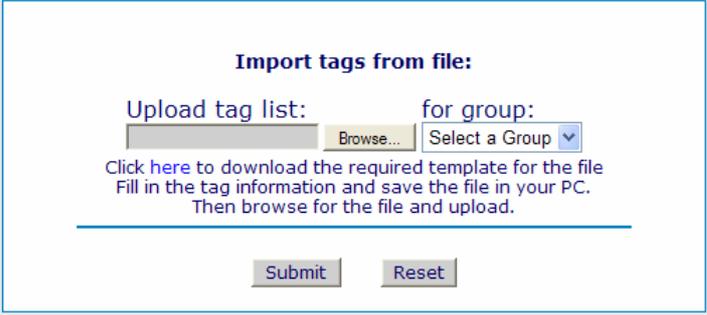
## Importing Tags

This section describes how to import tags into a group. To do so, download the import tags template file (a **CSV** file), fill in and save the template, and then import the file.

➤ **To download the import tags template:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Add New Tag**  or click **Tags** . Scroll down to see the following window.

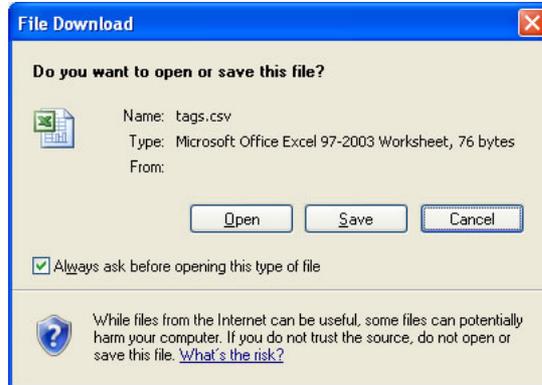


**Import tags from file:**

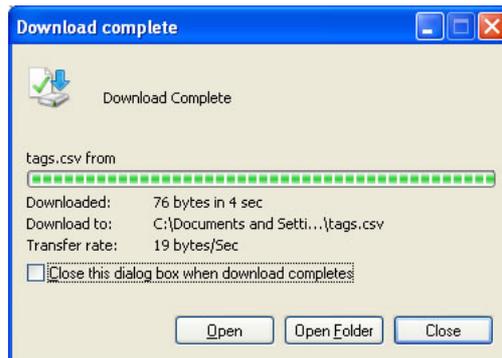
Upload tag list:  Browse... for group:

[Click here](#) to download the required template for the file.  
Fill in the tag information and save the file in your PC.  
Then browse for the file and upload.

- Click the **here** link to download the required template for the file. The following window appears.



- Click **Save**.
- Select a location and click **Save**. The file downloads and the following window appears.



- Click **Close**.

➤ **To fill in the template file:**

- Open the file from the location selected.
- Enter the required information in the **CSV** file.

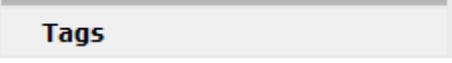
	A	B	C	D	E	F
1	First name	Last name	Email	Telephone (1)	Telephone (2)	General information
2						
3						
4						
5						
6						
7						
8						
9						
10						

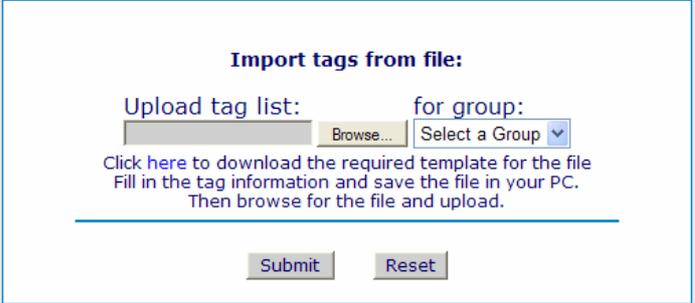
Remember that the First name and Last name are mandatory and the rest of the fields are optional.

- 3 Save the file. Do not change the file type.

➤ **To import the tags:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Add New Tag**  or click **Tags** . Scroll down to see the following window.



- 3 Click **Browse**, select the template file and click **OK**.
- 4 Select a group.  
Note that all tags in the file will be associated to this group.  
To enter tags into different groups the user must create a separate file for each group.
- 5 Click **Submit**. The tags are added to the selected group.
- 6 The tags must be encoded before they can be used. Refer to [Encoding the Tags](#).

## Configuring the Site

In order to use the controllers, you need to:

- ◆ [Run The Encoder Driver](#)
- ◆ [Encode the Tags](#)
- ◆ [Configure the Doors](#)

## Running the Encoder Driver

This section describes how to connect the encoder and run the EXE file.

### NOTE

You need to double-click on **Pro2.15.exe** to run the driver each time you want to use the encoder. Make sure that the driver is activated only once (by checking that there is only one driver icon open at the right bottom corner of your screen).

#### ➤ To run the encoder software:

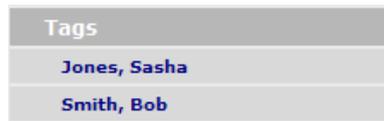
- 1 Make sure that the Encoder is connected to a USB port on your PC.
- 2 Double-click **Pro2.15.exe** to run the driver.  appears in the Windows taskbar.

## Encoding the Tags

This section describes how to encode tags. In order to encode the tags, the encoder driver must be running. Refer to [Running The Encoder Driver](#).

#### ➤ Encoding a tag:

- 1 Ensure that the required site is selected from the **Site** drop-down list.
- 2 Click **Tags**. The list of tags appears.



- 3 Click the name of the required tag.
- 4 Make sure that the encoder's driver is running.
- 5 Place the tag on the encoder and click **Encode**.

The green light on the encoder flashes, and then an **Encoded Successfully** window appears.

- 6 Click **Close**.

The tag details appear, including the serial number and the date and time last encoded.

Tag Details	
S.N.:	EA673370
Last encoded	November 09, 2008 18:45

## Configuring the Doors

The configuration process is needed in order to transfer the information from the software to the door's controller. During this process, the information about the groups and time profiles is copied from the software onto a control card and then onto the door controller. In addition, this process gives each controller an ID number and updates the time setting (DST, GMT offset as was set when creating the site).

➤ **Configuring the doors:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.
- 2 Click **Doors**. The list of doors appears.



Doors
101
102

- 3 Click the name of the required door.
- 4 Place the control card on the encoder.
- 5 Make sure that the encoder's driver is running.
- 6 Click **Configure**. The green light on the encoder flashes.  
Once the green lights stops flashing take the control card to the door and hold it next to the Reader.
- 7 Present the Control Card to the reader of the door you need to configure. The light on the door controller flashes.  
Once the green light on the door controller stops flashing, the authorized encoded tags can be used to open the door.  
If there's a need to repeat the configuration process, the Control Card must be prepared again through the software.

---

**NOTE**

If you make any changes that affect this door, repeat the process above.

---

## Managing a Site

This section includes the following:

- ◆ [Editing a Site](#)

- ◆ Deleting a Site
- ◆ Editing a Group
- ◆ Deleting a Group
- ◆ Editing a Holiday Date
- ◆ Deleting a Holiday Date
- ◆ Editing a Time Profile
- ◆ Deleting a Time Profile
- ◆ Editing a Door
- ◆ Deleting a Door
- ◆ Editing a Tag
- ◆ Deleting a Tag
- ◆ Searching for a Tag
- ◆ Replacing a Lost Tag
- ◆ Whose Tag is This? (Identifying the tag holder)
- ◆ Adding Visitor Tags
- ◆ Managing Visitor Tags
  - Encoding Visitor Tags
  - Editing a Visitor Tag
  - Distributing and Retrieving a Visitor Tag
  - Deleting a Visitor Tag
- ◆ Backing Up Sites
- ◆ Restoring Backups of Sites

## Editing a Site

This section describes how to modify an existing site.

### ➤ **Editing a site:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Modify the site details as required.
- 3 Click **Update**. The site is updated.

## Deleting a Site

This section describes how to delete an existing site (provided that there are no encoded tags in the site).

➤ **To delete a site:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Delete**. The following message appears.



- 3 Click **OK** to delete the site.

## Editing a Group

This section describes how to modify an existing group.

➤ **To edit a group:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Groups**.
- 3 Select the required group.
- 4 Modify the group details as required.
- 5 Click **Update**. The group is updated.
- 6 The affected doors must be re-configured.

## Deleting a Group

This section describes how to delete an existing group (provided that there are no encoded tags in the group).

➤ **To delete a group:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Groups**.
- 3 Select the required group.

- 4 Click **Delete**. The following message appears.



- 5 Click **OK** to delete the group.
- 6 The affected doors must be re-configured.

## Editing a Holiday Date

This section describes how to modify an existing holiday date.

➤ **To edit a holiday date:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Holidays**.
- 3 Modify the holiday date as required.
- 4 Click '**Save all holidays**'. The holiday is updated.
- 5 The affected doors must be re-configured.

## Deleting a Holiday Date

This section describes how to delete a holiday date.

➤ **To delete a holiday date:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Holidays**.
- 3 Click **Delete** at the line of the Holiday to be deleted. The following message appears.



- 4 Click **OK** to delete the holiday.
- 5 The affected doors must be re-configured.

## Editing a Time Profile

This section describes how to modify an existing time profile.

➤ **To edit a time profile:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Time profiles**.
- 3 Select the required time profile.
- 4 Modify the time profile as required.
- 5 Click **Update**. The time profile is updated.
- 6 The affected doors must be re-configured.

## Deleting a Time Profile

This section describes how to delete an existing time profile.

➤ **To delete a time profile:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Time profiles**.
- 3 Select the required time profile.
- 4 Click **Delete**. The following message appears.



- 5 Click **OK** to delete the time profile.
- 6 The affected doors must be re-configured.

## Editing a Door

This section describes how to modify an existing door.

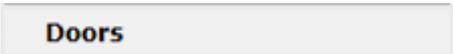
➤ **To edit a door:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click **Doors**.
- 3 Select the required door.

- 4 Modify the door as required.
- 5 Click **Update**. The door is updated.
- 6 The door should be re-configured in order for the changes to be in effect.

An existing door can be deleted.

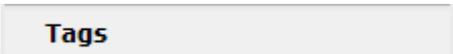
➤ **To delete a door:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click .
- 3 Select the required door.
- 4 Click **Delete**. The door is deleted.

## Editing a Tag

This section describes how to modify an existing tag.

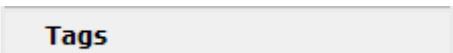
➤ **To edit a tag:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click .
- 3 Go to the required tag's page (by choosing the tag from the list or placing the tag on the encoder and using the ['Whose tag is this?'](#) option).
- 4 Modify the tag as required.
- 5 Click **Update**. The tag is updated.
- 6 The tag should be re-encoded.

## Deleting a Tag

If the tag has been encoded, it must first be encoded for another user or in another site and only then it will be possible to delete the tag's page from the site.

➤ **To delete a tag:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click .
- 3 Select the required tag.

- 4 Click **Delete**. The following message appears.



- 5 Click **OK** to delete the tag.

## Searching for a Tag

This section describes how to search for an existing tag. The search locates the tag in any of the sites allowed for the current user.

- **To search for a tag:**

- 1 Click **Search tag** . The following window appears.

- 2 Type in a name (a partial or complete first or\* last name can be entered). For example, **Bob**.
- 3 Click **Submit**. The following window appears.

Name	Site
John,Bobbinger	West Towers
Bob,Smith	West Towers
Bob,Smith	Smith Towers

---

**\*NOTE**

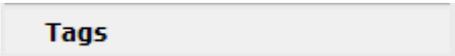
The search is done on the first or last name separately. A search for **Bob Smith** will not show the tag's page.

---

## Replacing a Lost Tag

This section describes how to replace a lost tag by selecting the lost tag and simply encoding a new tag.

- **To replace a lost tag:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.
- 2 Click .
- 3 Select the required tag.

- 4 Make sure that the encoder's driver is running.
- 5 Place the new tag on the encoder and click **Encode**.

The green light on the encoder flashes and then an **Encoded Successfully** window appears.

- 6 Click **Close**.  
The tag details appear, including the new tag serial number and the date and time last encoded.
- 7 Present the new encoded tag to the readers of controllers in which the tag is authorized. This will eliminate the old tag and replace it with the new.

## Whose Tag is This? (Identifying the Tag Holder)

The '**Whose tag is this?**' option allows the software to present the tag's page when a user places a tag on the reader. This is an easy and quick way to go to a tag's page or identify an unknown tag.

➤ **To find out whose tag is this:**

- 1 Place the tag on the encoder.

- 2 Click '**Whose Tag Is This?**' .

The encoder reads the tag. If the tag is encoded in one of the sites belonging to the current user, the tag detail page appears. If the tag is not encoded or was encoded in a site that belongs to another user, only the SN of the tag appears.

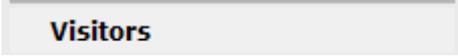


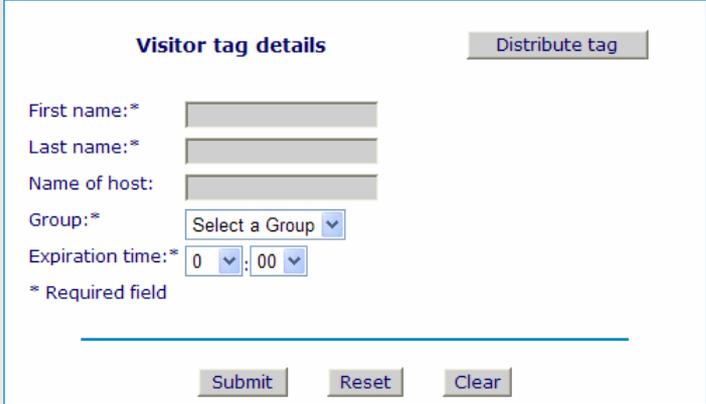
## Adding Visitor Tags

A Visitor tag is a tag that is valid only for the day it is encoded. The tag can be added to an existing User Group and will expire at a time set by the site's manager.

➤ **To add a visitor tag:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Add Visitor Tag**  or click **Visitors** . The following window appears.



- 3 Enter the **First name** (mandatory), **last name** (mandatory), and **Name of host**.
- 4 From **Group**, select the group for this tag (mandatory).
- 5 From **Expiration time** (mandatory), select the hours and minutes. The time must be later than the current time in the day.
- 6 Click **Submit**. The visitor tag is added to the site.

The tag must be encoded in order to use it. Refer to '[Encoding Visitor Tags](#)'.

- 7 Repeat for each visitor tag required in the site.

## Managing Visitor Tags

This section includes:

- ◆ [Encoding Visitor Tags](#)
- ◆ [Editing a Visitor Tag](#)
- ◆ [Distributing and Retrieving a Visitor Tag](#)
- ◆ [Deleting a Visitor Tag](#)

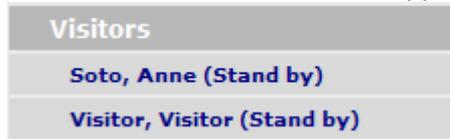
## Encoding Visitor Tags

In order to encode the visitor tags, the encoder driver must be running. Refer to [Running the Encoder Driver](#).

A visitor tag is marked as **(Stand by)** until it is issued. Once the visitor tag has been distributed, it is marked as **(In use)**. The visitor tag is marked as **(Stand by)** once it has been retrieved. Refer to [Managing Visitor Tags](#).

➤ **To encode a visitor tag:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.
- 2 Click **Visitors**. The list of visitors appears.



- 3 Click the name of the required visitor tag.
- 4 Place the tag on the encoder and click **Encode**.

The green light on the encoder flashes and the updated window appears.

The visitor tag details appear including the status, serial number, and the date and time last encoded.

The visitor tag can now be distributed. Refer to [Distributing and Retrieving Visitor Tags](#).

**Successfully encoded**

**Visitor tag details** Distribute tag

Status: AVAILABLE

S.N.: **9A61E66F**

Last encoded: **November 09, 2008 18:52**

First name:\*

Last name:\*

Name of host:

Group:\*

Expiration time:\*  :

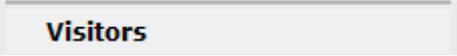
\* Required field

---

## Editing a Visitor Tag

This section describes how to modify an existing visitor tag (provided its status is 'Stand by').

➤ **To update a visitor tag:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click  .
- 3 Select the required visitor tag.
- 4 Modify the visitor tag as required.
- 5 Click **Update**. The visitor tag is updated.

## Distributing and Retrieving a Visitor Tag

This section describes how to distribute a visitor tag and retrieve it from the visitor. A visitor tag is marked as **(Stand by)** until it is issued. Once the visitor tag is distributed, it is marked as **(In use)**. The visitor tag is marked as **(Stand by)** once it is retrieved.

A tag can only be distributed once it is encoded.

➤ **To distribute/retrieve a visitor tag:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click  .
- 3 Select the required visitor tag (the visitor tag must be encoded).
- 4 Click **Distribute tag/Retrieve tag**.
- 5 The visitor tag is either set to **(In use)** or back to **(Stand by)**.

## Deleting a Visitor Tag

An existing visitor tag can be deleted (provided its status is 'Stand by').

➤ **To delete a visitor tag:**

- 1 Ensure that the required site is selected from the drop-down list.
- 2 Click  .
- 3 Select the required visitor tag.

- 4 Click **Delete**. The following message appears.



- 5 Click **OK** to delete the visitor tag.

## Backing Up the Sites

This section describes how to back up sites to a **CSV** file.

### ➤ To back up your sites:

- 1 Select **Save Sites** . The following window appears.



- 2 Either **Select all** to choose all of your sites or select each of the sites you want to back up.
- 3 Click **Backup selected sites**. The following window appears.



- 4 Click **Save**. The Save As window appears.

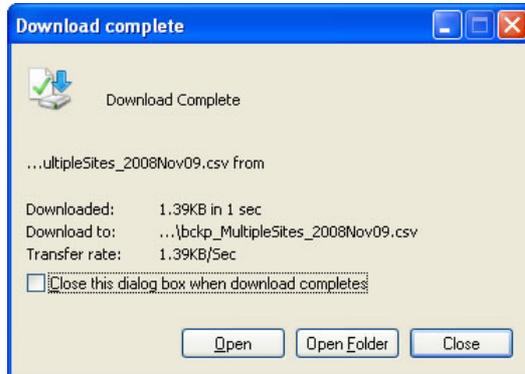
---

#### NOTE

You can change the name of the backup file. The default name of the file is **bckp\_SiteName\_yyyymmdd.csv** (for one site) or **bckp\_MultipleSites\_yyyymmdd.csv** (for multiple sites). For example, **bckp\_London Spa\_2008Sep29.csv** would be the name of a backup file for the **London Spa** site, created on the 29th of September 2008.

---

- 5 Select a location and click **Save**. The file is saved and the following window appears.



**NOTE**

Do not open this file and do not make any change to this file!

- 6 Click **Close**.

## Restoring Backup of Sites

This section describes how to restore your sites from a **CSV** file.

**NOTE:**

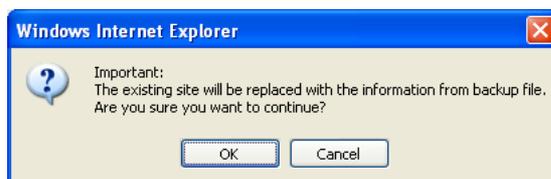
**This action is irreversible!** Ensure that you are using the correct file. If you are restoring a file that contains more than one site, all sites will be restored.

- **To restore the backup of your sites:**

- 1 Select **Save Sites** . The following window appears.



- 2 Click **Browse**.
- 3 Select the required **CSV** file and click **Open**.
- 4 Click **Restore site(s)**. The following window appears.



- 5 Click **OK**. The sites are restored and the following window appears.



- 6 Click **OK**.

## Managing iSafe Pro

This section includes:

- ◆ Managing Software Users
  - Overview of User Types
  - Adding Users
- ◆ Managing the Events
  - Retrieving and Viewing the Events
  - Deleting the Events
- ◆ Managing the Time Settings
  - Setting the Door Controller's Time
  - Checking the Door Controller's Time

## Managing Software Users

This section includes:

- ◆ User Types
- ◆ Adding Users
- ◆ Deleting Users
- ◆ Updating Users

## User Types

There are four types of software users:

- 1 **Site Owner:** The "original" user created by iSafe Technologies. This type of user:
  - Can access all sites created under his/her account.
  - Has all possible rights, including creating users of the other three types.
- 2 **Administrator:** A user created by a Site Owner. This type of user has all the rights except for the following three limitations (compared to the site owner):
  - Can only access and control sites created by them or allowed to them by the Site Owner.
  - Can create users of the two lower levels (cannot create Administrator users).
  - Cannot delete sites.
- 3 **Management:** This user can be created by a Site Owner or by an Administrator user. This type of user:
  - Has access only to sites allowed to him/her by the Site Owner or the Administrator who created the account.
  - Cannot create new sites, cannot add groups, cannot add time profiles, and cannot add doors and tags.
  - Is created for the daily management of the site: encoding tags, retrieving the event log, and so on.
- 4 **Reception:** This type of user can be created by a Site Owner, by an Administrator user or by a Management user. This user can:
  - Access only sites allowed for him/her by the Site Owner, Administrator or Management user that has created the account.
  - Only encode, distribute and retrieve visitor tags, and cannot create or delete anything else in the site.

Privilege	Site Owner	Administrator	Management	Reception
Create/modify	YES	YES	NO	NO
Assign systems to lower level software users	YES	YES*	YES*	NO
Delete sites	YES	NO	NO	NO
Navigate sites	YES	YES*	YES*	YES*
Create/modify/delete doors	YES	YES*	NO	NO

Privilege	Site Owner	Administrator	Management	Reception
Navigate doors	YES	YES*	YES*	NO
Encode control card	YES	YES*	YES*	NO
Create/modify groups	YES	YES*	YES*	NO
Delete groups	YES	YES*	NO	NO
Navigate groups	YES	YES*	YES*	NO
Create/modify/delete profiles	YES	YES*	YES*	NO
Navigate profiles	YES	YES*	YES*	NO
Create user tags	YES	YES*	YES*	NO
Delete user tags	YES	YES*	NO	NO
Modify user tags	YES	YES*	YES*	NO
Encode user tags	YES	YES*	YES*	NO
Navigate user tags	YES	YES*	YES*	NO
Create/delete visitor tags	YES	YES*	YES*	YES*
Modify visitor tags	YES	YES*	YES*	YES*
Encode visitor tags	YES	YES*	YES*	YES*
Whose tag is this?	YES	YES*	YES*	NO
Search tag by name/profile	YES	YES*	YES*	NO
Events management	YES	YES*	YES*	NO
User management	YES	YES**	YES**	NO
Backup management (per user)	YES	YES*	YES*	NO
Help	YES	YES	YES	NO
Contact support	YES	YES	YES	NO
Log off	YES	YES	YES	NO

**NOTE**

\* The user can be active only in the sites allowed by the higher level user and/or sites created by this user.

\*\* Limited to the users created by this user.

## Adding Users

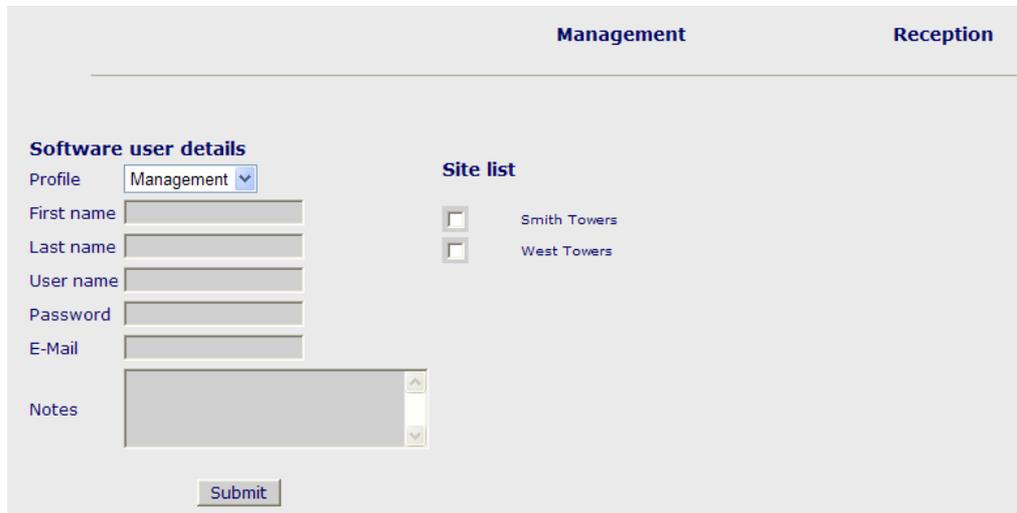
This section describes how to add users to your sites.

➤ **To add users:**

- 1 Select Software users  . The following window appears.



If you are logged in as an Administrator, the following window appears.



- 2 From Profile, select the user type: Administration, Management or Reception. If you are logged in as an Administrator, you can only create users of type Management or Reception.
- 3 Enter the **First name**, **Last name**, **User name** (4-16 characters), **Password** (5-8 characters).
- 4 Enter **email** and **Notes** (optional).

- 5 From **Site list**, select each of the sites you want the user to have access to.
- 6 Click **Submit**. The user is added.

## Deleting Users

This section describes how to delete users from the site.

➤ **To delete users:**

- 1 Select **Software users** . The following window appears.



The screenshot shows a web interface with three tabs: Administrator, Management, and Reception. Under Administrator, Shimazu, Soto is listed. Under Management, Daniel, Travis is listed. Under Reception, no users are listed. The main content area is titled "Software user details" and contains a form with the following fields:

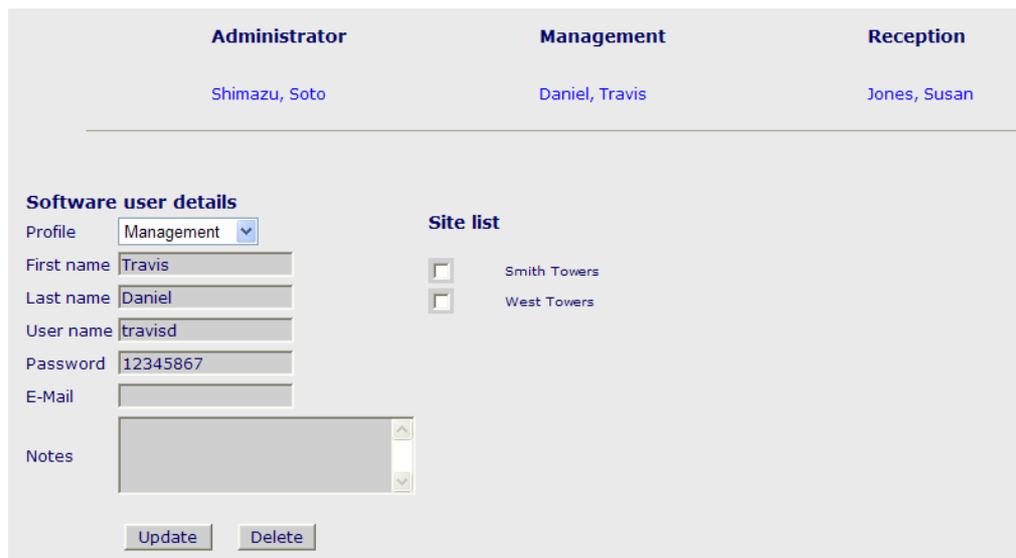
- Profile: Administration (dropdown menu)
- First name: (text input)
- Last name: (text input)
- User name: (text input)
- Password: (text input)
- E-Mail: (text input)
- Notes: (text area)

To the right of the form is a "Site list" section with two checkboxes:

- Smith Towers
- West Towers

A "Submit" button is located at the bottom of the form.

- 2 Click on the user you want to delete. The following window appears.



The screenshot shows the same web interface as above, but now the "Management" tab is selected. Under Management, Daniel, Travis is listed. Under Reception, Jones, Susan is listed. The "Software user details" form is now populated with the following information:

- Profile: Management (dropdown menu)
- First name: Travis
- Last name: Daniel
- User name: travisd
- Password: 12345867
- E-Mail: (text input)
- Notes: (text area)

The "Site list" section remains the same with two checkboxes:

- Smith Towers
- West Towers

At the bottom of the form, there are two buttons: "Update" and "Delete".

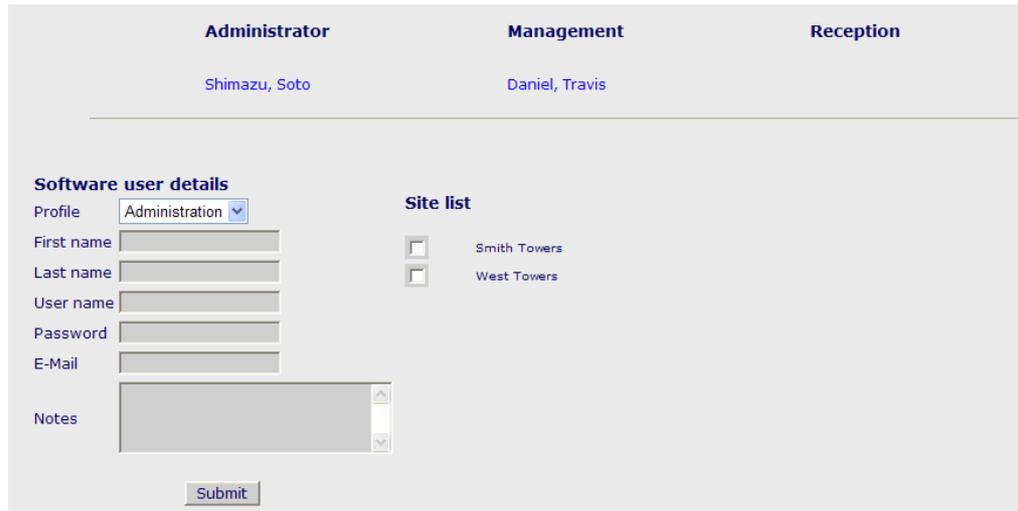
- 3 Click **Delete**. The user is deleted.

## Updating Users

This section describes how to update and/or modify user details.

➤ **To update users:**

- 1 Select **Software users**  . The following window appears.



The screenshot shows a web interface with three tabs: Administrator, Management, and Reception. Under Administrator, the user 'Shimazu, Soto' is selected. The 'Software user details' section includes a Profile dropdown set to 'Administration', and input fields for First name, Last name, User name, Password, and E-Mail. A Notes field is also present. The 'Site list' section has two checkboxes for 'Smith Towers' and 'West Towers'. A 'Submit' button is at the bottom.

- 2 Click on the user you want to update. The following window appears.



The screenshot shows the same web interface, but now the 'Management' tab is active and 'Daniel, Travis' is selected. The 'Software user details' section has the Profile dropdown set to 'Management' and the input fields filled with: First name: Travis, Last name: Daniel, User name: travisd, Password: 12345867. The 'Update' and 'Delete' buttons are visible at the bottom.

- 3 Change the details as required.
- 4 Click **Update**. The user is updated.

## Managing the Events

This section includes the following:

- ◆ Retrieving and Viewing the Events
- ◆ Deleting the Events

### Retrieving and Viewing the Events

The events are stored on the door controllers. To retrieve the events, you need to:

- ◆ Initialize the control card
- ◆ Present the control card to the reader
- ◆ Import the events from the control card

➤ **To retrieve and view the events:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Events Management** . The following window appears.



- 3 Make sure that the encoder's driver is running.
- 4 Place the control card on the controller and click **Initialize tag** . The command to download the events is sent to the control card while the green light on the encoder flashes.
- 5 Present the control card to the door controller. The door controller sends the events to the control card, shows a green light and then beeps. The door controller beeps twice more once the information transfer is done. At this time, remove the control card from the reader.
- 6 Place the control card on the encoder and click **Import events** . The events are imported while the green light on the encoder flashes.

The events appear, showing the door number and name, tag holder last and first name, date and time, and event types.

Door	TAG	Date & Time	Event type
1 - Entrance	(Green, David)	7/8/2008 - 08:34	Authorized tag
1 - Entrance	(Jeane, Norma )	7/8/2008 - 08:34	Wrong door
1 - Entrance	(Zimmerman, Robert)	7/8/2008 - 08:34	Out of schedule
1 - Entrance	<b>Wrong site</b>	7/8/2008 - 08:35	Wrong site
1 - Entrance	(Green, David)	7/8/2008 - 08:39	Authorized tag
1 - Entrance	(Jeane, Norma )	7/8/2008 - 08:39	Wrong door
1 - Entrance	(Zimmerman, Robert)	7/8/2008 - 08:39	Out of schedule
1 - Entrance	<b>Wrong site</b>	7/8/2008 - 08:39	Wrong site
1 - Entrance	(Green, David)	7/8/2008 - 08:39	Authorized tag
1 - Entrance	(Jeane, Norma )	7/8/2008 - 08:39	Wrong door
1 - Entrance	(Zimmerman, Robert)	7/8/2008 - 08:39	Out of schedule
1 - Entrance	<b>Wrong site</b>	7/8/2008 - 08:39	Wrong site

7 The following event types may appear:

Event	Description
Authorized tag	The tag is authorized for this door.
Out of schedule	The tag is authorized for this door, but it is currently outside of the authorized schedule.
Wrong door	The tag belongs to the site, but is not authorized for this door.
Wrong site	The tag does not belong to this site.
FAIL: LOST TAG	The tag is a lost tag.

8 Click **PREV**  or **NEXT**  to see more events.

## Deleting the Events from the Software

This section describes how to delete the event list from the software.

**NOTE:**

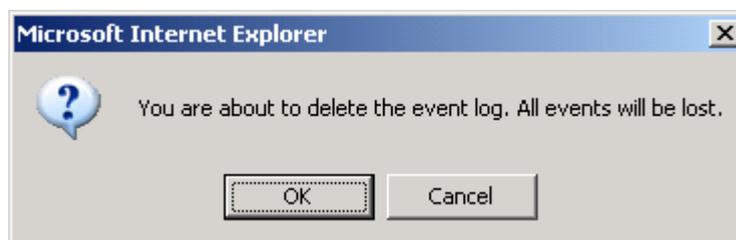
Once the information is deleted, it cannot be restored!

➤ **To delete the events:**

1 Ensure that the required site is selected from the **Site** drop-down list.

2 Click **Events Management** .

- 3 Click **Delete events** . The following window appears.



- 4 Click **OK** to delete all the events for the site.

## Managing the Time Settings

This section includes:

- ◆ [Setting the Door Controller's Time](#)
- ◆ [Checking the Door Controller's Time](#)

### Setting the Door Controller's Time

This section describes how to set the door controller's date and time if the battery is removed or empty.

➤ **To set the door controller's time:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Toolbox** . The following window appears.



- 3 Make sure that the encoder's driver is running.
- 4 Place the control card on the controller and click **Encode tag**. The command to download the time is sent to the control card while the green light on the encoder flashes.
- 5 Present the control card to the reader. The control card sends the time to the controller. The time is set and the door controller beeps three times.

---

#### NOTE

The time setting is taken from your computer. The computer must be set to the required local time and the Control Card must be presented to the controller immediately after it has been prepared using the software. If reaching the computer is foreseen to take time, set the time of the computer to compensate for this time.

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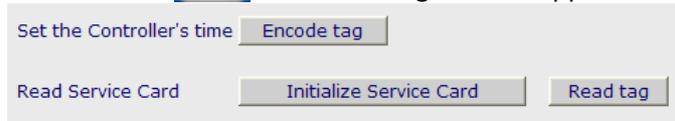
## Checking the Door Controller's Time

This section describes how to check the door controller's date and time.

➤ **To set the door controller's time:**

- 1 Ensure that the required site is selected from the **Site** drop-down list.

- 2 Click **Toolbox** . The following window appears.



- 3 Make sure that the encoder's driver is running.
- 4 Place the control card on the Encoder and click **Initialize tag**. The command to download the time from the door controller is sent to the control card while the green light on the encoder flashes.
- 5 Present the control card to the reader. The door controller sends the time to the control card. The door controller beeps three times.
- 6 Place the control card on the Encoder and click **Read tag**. The time from the door controller is downloaded while the green light on the encoder flashes.

The following text appears: The current date is: \_\_\_\_\_ ( ) And the time is \_\_\_\_\_.

---

**NOTE:**

The number in ( ) indicates the day of the week, for example, **1** is Sunday, **2** is Monday and so on.

---

## Logging Off

This section describes how to log off the application.

➤ **To log off:**

- 1 Click **Log Out** . The following window appears.



- 2 Click **OK**. You are logged off and the following window appears.

